

Dear sailors,

in the wake of the global health concern caused by COVID-19 (Coronavirus), we want to address the possibilities that you have as our existing or new customer.

The most important thing is that your payments are secure. Please contact us for any information you may have regarding existing and bookings to be made. We will approach each one of you individually, and do everything in our power to provide you with everything you might need.

Customers that have already made bookings with SailingEurope Charter will have a possibility to change the date of the charter as long as the departure remains in 2020 and 2021. If the rescheduled booking is more expensive, the price difference will be charged. In case the rescheduled booking is cheaper than the original one, no refund will be made. This policy will be implemented only in the case if a customer is unable to reach the base due to travel restrictions, flight cancellations, border closures or quarantine.

Please note that we want everyone to feel safe regarding their bookings with SailingEurope Charter, which is why we would like to encourage you to get in touch with us. If you happen to be located in one of the countries affected by the outbreak, our agents will offer their assistance, approach your booking individually, answer your questions, and offer you the best possible outcome in case of a more serious outbreak.

Thank you for your trust.

SailingEurope team

